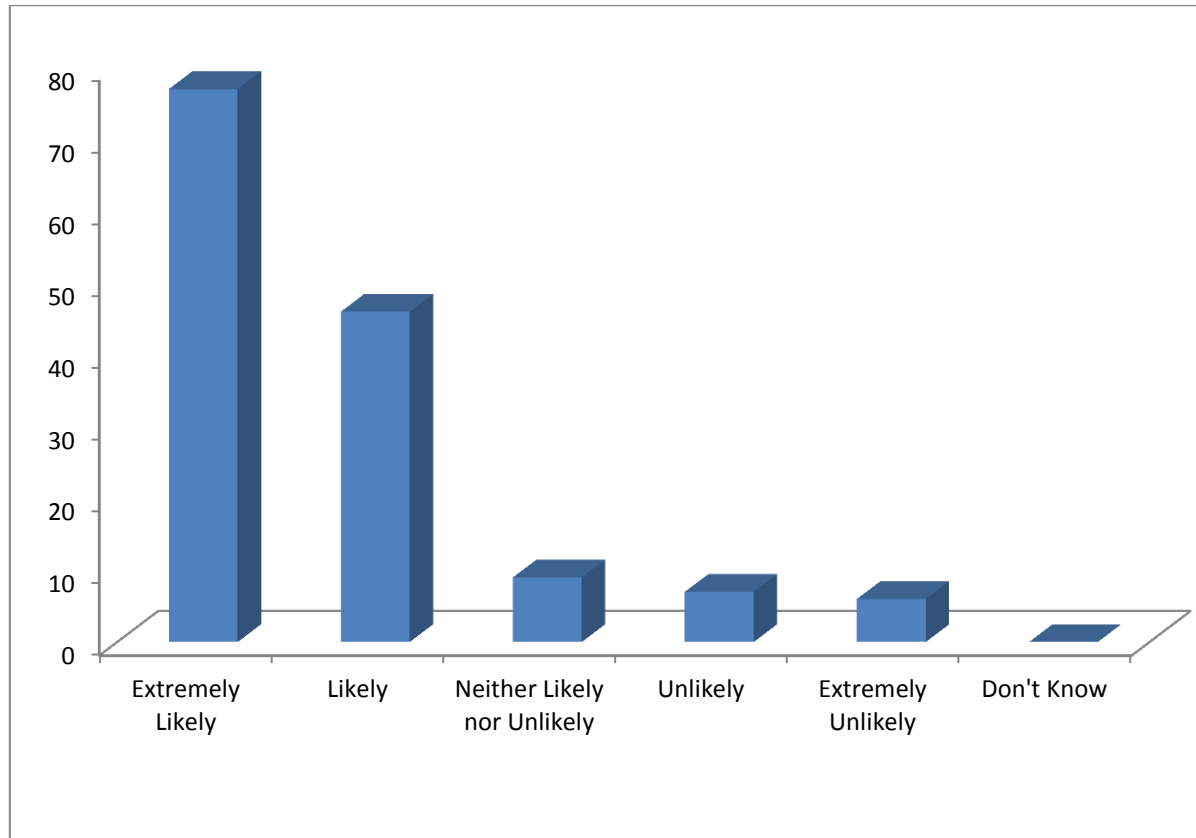


OAKLANDS SURGERY FRIENDS AND FAMILY TEST RESULTS MARCH 2019



How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Comments

"Always have an appointment when needed, all staff wonderful" "Very friendly and helpful." "Although 1/2 hour late, the doctor I and my husband saw was attentive and was very helpful" "The nurse I saw was very caring and helpful" "Extremely helpful reception staff" "Lovely Doctors and nearly always on time."

"Appointment always on time, friendly and professional" "Sometimes when ringing for appointment being told you will have to wait nearly 4 weeks for a routine appointment is ridiculous." "The doctor was really caring and helpful" "Great service" "Very helpful, try and accommodate me for appointments, staff friendly" "They are very caring also very good at their job they go that extra mile" "I was seen straightaway together with diagnosis" "Consultation was very good. Not so good trying to get an appointment." "Doctor was very professional and helpful" "It's nice to be able to get an appointment but you never get to see a doctor anymore. It's either a prescribing nurse or paramedic" "Good efficient Drs Nurses /Reception. very clean surgery." "Nurse Julie was very helpful and caring" "I always manage to get an appointment and reception are always helpful"