

OAKLANDS SURGERY PATIENT GROUP

MINUTES OF MEETING

HELD ON 21st FEBRUARY 2019

Present: Teresa Springett
Jane Greenfield
Sue Warren (Oaklands)
Colin Turner
Angela Dengel
Joan Davis

1. Apologies

Received from Chris Clark, June Reber and Diane Rust.

2. Welcome

Sue welcomed Angela Dengel to the group. Angela has been a patient at the surgery for approximately 30 years and had recently seen an advert on the TV screens advertising for new PG members. All present welcomed her.

3. Minutes of last Meeting

Minutes of last meeting agreed.

4. Friends and Family Service

Friends & Family Test positive results. A discussion took place surrounding the amount of GPs at Oaklands. SW confirmed that Dr Yemisi Bajulaiye would be back working in April 2019 after the birth of her baby late last year, albeit part time. The practice had some long term locums who aided with consistency of GPs and they hoped to continue working at the practice.

5. Monday Motivation – Castle Point and Rochford CCG

This week Sharon Dines was championed for the Monday Motivation campaign. Sharon works as an Advanced Nurse Practitioner across the Canvey locality, seeing patients with long term conditions. Sharon is also able to carry out learning disability health checks for patients, which can free up GP appointments.

A number of the patient group wanted to say how helpful they had found Richard Pattle our Clinical Pharmacist to be.

6. Primary Care Support England/ODS

Colin Turner updated the group on how updates were received from GP practices to hospitals via Primary Care Support England. As we have found out this can take a long time for the correct

information to be received by the hospital and there were often discrepancies between patient demographics and also GPs who had subsequently moved on from practices.

7. Social Prescribing

Social Prescribing was discussed. Social Prescribing is where health care professionals can refer patients to non-clinical services including the befriending service, health centres, weight management etc. Castle Point Voluntary Services (CAVS) is heavily involved in social prescribing and CT was able to supply a contact name for further information. Action SW (to contact CAVs for more info).

8. Sharps Collections

CT wanted more information on the impact of the new Sharps Collection Service which had come into force and whether it had impacted on patients. The service was being run by the local council who would collect Sharps bins from patient's home addresses. There had been some impact to patients but it was difficult to define exactly how much. Patients had to complete a form and return to the council, GPs were also required to complete forms for each patient who required sharps bins removals, however as this was a non-contractual GMC obligation and on advice from the LMC something that the practice would not be doing.

CT had been speaking to local counsellors about the situation and it had come to light that some patients were just putting their Sharps out with the local black bin rubbish which was unacceptable. Action CT to take up issues with local counsellors

9. Toe Nail Cutting Service

SW informed the group of the local Toe Nail Cutting Service run by Age Concern.

10 Press Releases

A couple of Echo articles were passed around the group:

- a. There was a trial being undertaken around Castle Point & Rochford CCG where GP appointments were 15 minutes. It was felt that if longer consultation times were brought in then patients could deal with many issues. Oaklands were not participating at present. Discussion took place surrounding the 15 minutes appointments and appointments in general.
- b. GPs and nurses were looking for a better work-life balance and this stopped GPs from joining surgeries as partners/salaried GPs. Article from January 2019 Echo

Sue thanked everyone for coming

11. Date of Next Meeting

Thursday 23rd May 2019 at 3.00pm