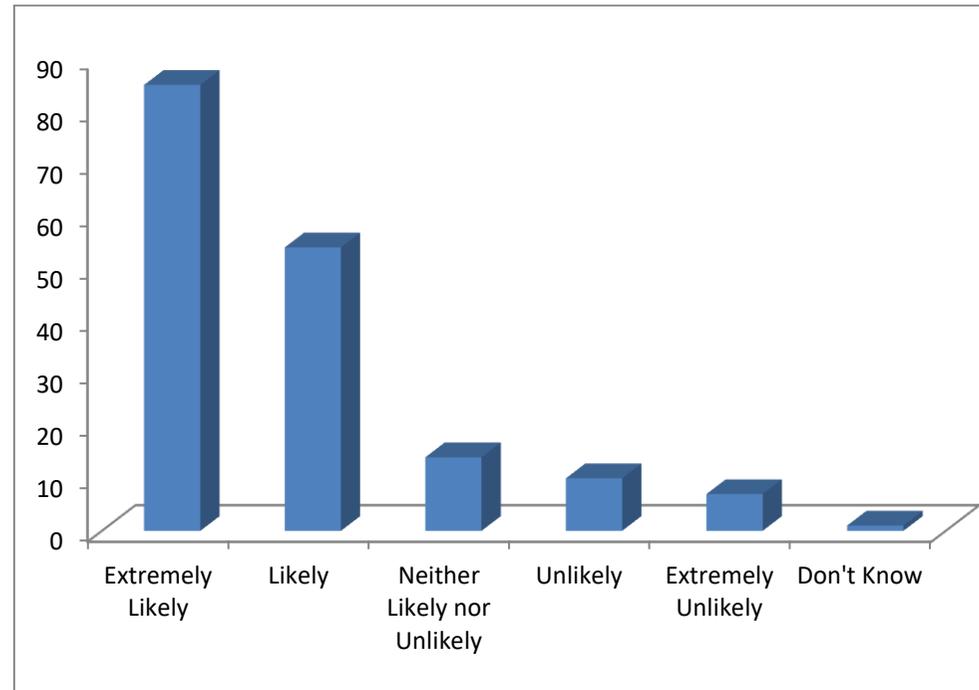


# OAKLANDS SURGERY FRIENDS AND FAMILY TEST RESULTS FEBRUARY 2020



**How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?**

## Comments

"It is very efficient and friendly and the diabetic nurse Julie is kind and caring" "We have been with this surgery for many years now and never had a problem with any of the Doctors or Nurses that we have seen there very professional" "Excellent service. Very good doctor and nurse" "Because today I was treated extremely well. Medical matters were fully explained and the nurse was brilliant at helping me through a painful procedure." "Dr Godwin is a real asset to the practice. He really listens and give you the time you need" "Nice competent staff making the visit better" "I saw ANP Sasna for tonsillitis yesterday. She could not have been any more kind or compassionate and is a credit to the surgery." "Long wait of four weeks for appointment didn't feel it was emergency, felt four weeks for earliest available appointment was too long" "My appointment was on time and Dr Yemesi, as usual, was kind and caring while remaining professional" "Lovley dr very nice people" "Understanding and support from the nurse I saw" "Great service great advice a real nice experience" "Phoned this morning got a appointment for 10 45 same day very helpful staff" "Efficient and satisfactory appointment" "I have a good trust in my doctor." "The service I receive is always first class." "The doctor I saw this morning explained everything to me and ensured there would be follow ups making sure of my wellbeing." "Have always been treated well and all the staff are pleasant to deal with" "Lynne is so lovely. Makes me feel so relaxed and welcome" "Friendly pleasant nurse who knew her stuff and was very reassuring"